[DATE]

[(if F108=M, populate)[F101]]

[(if F108=L, populate)[F109]]

[F8] [F9] [F10]

[F102]

[F103]

[F104], [F105] [F106]-[F107]

Dear [F8] [F10]:

**This is an important reminder that you need to apply as soon as possible for Extra Help with your prescription drug costs in [PlanYear].** You recently received a grey letter from Medicare telling you that although you received this help automatically in [PriorPlanYear], you will no longer automatically qualify to receive it beginning [PlanEffectiveDate].

You won’t automatically qualify for Extra Help next year because you:

* No longer qualify for Medicaid;
* No longer get help from your state Medicaid program to pay your Medicare Part A and/or Part B premiums (belong to a Medicare Savings Program); OR
* No longer get Supplemental Security Income (SSI) benefits, but not Medicaid.

You may still qualify for Extra Help, but you must apply to find out. **So, we are contacting you to encourage you to apply for the Extra Help now.**

The easiest way to apply is by filling out and mailing the application that was included in your grey letter from Medicare. Other steps you can take are:

* For questions about Extra Help with your prescription drug costs or if you need assistance completing the application:
  + Call the Social Security Administration (SSA) at [SSNPhone] (TTY users call

[SSNTTY]) between [SSNHours] Monday through Friday.

* + You can also fill out the application at [SSURL] on the web.
* To get another copy of the application by mail, call 1-800-MEDICARE ([MedicareNumber]), [MedicareHours]. TTY users should call [MedicareTTY].
* Call a State Health Insurance Program (SHIP) in your area for free personalized health insurance counseling. See your “Medicare & You” handbook or call 1-800-MEDICARE for their telephone number. TTY users should call [MedicareTTY].

In addition, we can:

* Provide help filling out the form.

If you don’t qualify for Extra Help, there are still ways you might be able to save on your drug costs.

* Your state may have programs that provide help paying your prescription drug costs. Contact your State Medical Assistance (Medicaid) office for more information. Call 1-800-MEDICARE ([MedicareNumber]) or visit [MedicareURL] on the web for their telephone number. TTY users should call [MedicareTTY].

If you have any questions, please call us at **1-866-808-7463**, [CustomerCareHours]. TTY users should call **[CustomerCareTTY]**.

Thank you.

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